



PERSONAL RECORDING DEVICES

SOUTHERN CROSS HOUSING FACT SHEET

WHAT IS A PERSONAL RECORDING DEVICE?

A personal recording device is a home security camera that captures footage of your home or property. You can view images on a smartphone, tablet, or computer from anywhere using an internet connection. People may want to use a personal recording device for multiple reasons, but they are mainly used for security or safety purposes.

TYPES OF RECORDING DEVICES

Temporary: A temporary recording device that can be relocated or moved easily.



Permanent: A recording device that is wired and added into the structure of the house.



RULES

If you would like to have a personal recording device at your property you must contact your Housing Officer to discuss your request. If appropriate your Housing Officer will provide you with a modification form that captures information about the proposed use and location for the camera. It is important to ensure that the camera captures images that are located on private property only. We will also require information that supports your reasons for needing a personal recording device.

WHAT HAPPENS WHEN I COMPLETE THE MODIFICATION FORM?

The modification form will be sent to the Southern Cross Housing Assets Team who will consider the request. A member of the Assets Team will respond to you in writing within 28 days advising you if your request has been approved or declined. All circumstances and details will be considered upon review, however, not all request will be approved.

IF YOU HAVE A PRIVACY CONCERN

If you are concerned about the use of a camera in another person's property, please contact your Housing Officer to discuss. Your Housing Officer may be contacted on 1300 757 885.