



## **ACCESS & DEMAND TEAM**

### **SOUTHERN CROSS HOUSING FACT SHEET**

#### **HOUSING SUPPORT**

The Access & Demand team are responsible for assessing, reviewing and processing applications for Social Housing Assistance and assessing urgent needs of people that are experiencing homelessness. This fact sheet explains some of the programs that are delivered by the Team.

Applications for Social Housing are lodged through the Housing Contact Centre. For more information about applying for Social or Community Housing please contact the Access and Demand Team on 1300 757 885 or the Housing Contact Centre on 1800 422 322 or via their website at [www.housing.nsw.gov.au](http://www.housing.nsw.gov.au). If you are experiencing homelessness outside of these hours please contact Link2Home on 1800 152 152.

#### **AFFORDABLE HOUSING**

Housing for people that meet income eligibility criteria. The minimum income requirement is \$42,000 per year. The maximum varies dependant on the family compliment. Properties are located in Nowra and Batemans Bay. Application forms are available by ringing 1300 757 885.

#### **TEMPORARY ACCOMODATION ASSISTANCE**

Temporary Accommodation provides short-term accommodation for people that are experiencing homelessness.

To be eligible the person needs to meet the income and eligibility requirements for Social Housing Assistance. All people that are provided with Temporary Accomodation support are referred to local Specialist Homeless Service for support in trying to resolve their housing need.

#### **RENT CHOICE YOUTH ASSISTANCE**

This private rental subsidy aims to assist Youth who are at risk of homelessness and are needing support to access accommodation in the private rental market. The program also provides help to further education, study or employment.

To be eligible you must be aged between 16-24 years of age, be able to live independently and be eligible Social Housing Assistance including meeting the income eligibility.



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### ASSERTIVE OUTREACH ASSISTANCE

Assertive Outreach aims to assist people in our communities who otherwise may not reach out to access services for support due to experiencing homelessness. These services are delivered across the Shoalhaven Local Government Area in various locations, that are dependant on need.

Southern Cross Housing can help people by providing services when and where they are needed. These services include support in applying for Housing Assistance, providing Temporary Accommodation, and assessing clients for urgent housing or Private Rental Subsidies.

People who are assisted through our Assertive Outreach Program can also be referred to other services such as Drug & Alcohol support, Mental Health Support and support that is provided by other Specialist Homelessness Services. These referrals are dependant on the needs of the individual.



### TOGETHER HOME PROGRAM

The Together Home Program is a special program that helps people that are experiencing Long Term Homelessness and Rough Sleeping. This Program provides Housing Assistance, brokerage and wrap around support through intensive casework.

### RENT CHOICE START SAFELY SUBSIDY

This private rental subsidy assists people who are experiencing or at risk of homelessness due to domestic/family violence.

The subsidy assists people by offering subsidised rent in the private rental market for a maximum period of 3 years, while providing brokerage support to assist in establishing a tenancy. This support can include the purchase of essential household items. To be eligible for this subsidy the person need to be eligible for Social Housing Assistance and provide evidence surrounding their experience of violence or risk of harm.

### MORE INFORMATION

For more information please contact the Southern Cross Housing Access and Demand Team on 1300 757 885 or email [info@scch.org.au](mailto:info@scch.org.au)